STATEMENT OF DEFIC ENCIES (X1) PROVIDER/SUPPLIER/CLIA IND PLAN OF CORRECTION IDENT FICATION NUMBER: 315485			(X2) MULT PL A. BUILDING	(X3) DATE SURVEY COMPLETED		
		B. WING		C 08/03/2020		
NAME OF PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE 2621 HIGHWAY 138 WALL, NJ 07719		
(X4) ID PREFIX TAG	(EACH DEFIC ENC	ATEMENT OF DEFIC ENCIES Y MUST BE PRECEDED BY FULL LSC IDENT FY NG INFORMATION)	D PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	BE COMPLETIO	
F 000	INITIAL COMMENTS		F 00			
	THE REQUIREMENT SUBPART B, FOR LO	OT IN COMPLIANCE WITH IS OF 42 CFR PART 483, ONG TERM CARE ON THIS COMPLAINT				
	Survey Date: 08/03/2	020				
	Census: 94					
	Sample: 6					
	Complaint #'s NJ00134518 NJ00134517 NJ00134273 NJ00133564					
F 684 SS=D	Quality of Care CFR(s): 483.25		F 684	4	8/28/20	
	applies to all treatment facility residents. Base assessment of a residents in accordance with propractice, the compre- care plan, and the residents	ndamental principle that nt and care provided to ed on the comprehensive dent, the facility must receive treatment and care ofessional standards of nensive person-centered				
	COMPLAINT #NJ00			1)- Resident #1 has been discharged from CareOne at Wall.		
	pertinent facility docu that the facility failed	ecord review, and review of mentats it was determined to notify the physician of a a <sup>rs health info</sup> which led to a		- Director of Nursing reviewed Resider #1's medical record.	nt	
BORATORY	L D RECTOR'S OR PROV DER/	SUPPLIER REPRESENTATIVE'S SIGNATUR	RE	TITLE	(X6) DATE	
Electroni	cally Signed				08/18/202	

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

PRINTED: 09/24/2020 FORM APPROVED

## DEPARTMENT OF HEALTH AND HUMAN SERVICES

## PRINTED: 09/24/2020 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 (X3) DATE SURVEY STATEMENT OF DEFIC ENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULT PLE CONSTRUCTION IDENT FICATION NUMBER: AND PLAN OF CORRECTION COMPLETED A. BUILDING С 315485 B. WING 08/03/2020 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2621 HIGHWAY 138 CARE ONE AT WALL WALL, NJ 07719 (X5) COMPLETION DATE SUMMARY STATEMENT OF DEFIC ENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID D (EACH DEFIC ENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX REGULATORY OR LSC IDENT FY NG INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 684 Continued From page 1 F 684 delay in treatment. 2)Director of Nursing, Assistant Director This deficient practice was identified for 1 of 3 of Nursing, and Unit Managers conducted (Resident #3) residents reviewed for physician a review of the current residents with notification of Exec Order 26 § 4b1 individual's health info finalized Exec Order 26 § 4b1 individual to ensure physician notification documentation was evidenced by the following: entered into the medical record. The surveyor reviewed the closed medical record for Resident #3. 3)The Director of Nursing and Assistant Director of Nursing will in-service A review of the resident's Admission Record face licensed nursing staff on documentation sheet (an admission summary) reflected that the of physician notification. resident was admitted with diagnoses which included, but were not limited to, - The Unit Managers and/or designee will conduct a weekly audit of finalized Exect to ensure physician notification occurred and documented. 4)Weekly for 4 weeks and monthly for 2 months, the Director of Nursing and/or A review of the resident's admission Minimum designee will review the audit of finalized Data Set (MDS), an assessment tool used to Exec Order 26 § 4b1 individual to ensure physician facilitate the management of care, dated notification occurred and documented as Exec Order 26 § 4b1 individual's health info part of our monthly QAPI. - The Administrator and/or designee will monitor the effectiveness of the audit tool through the Quality Assurance program A review of the resident's progress notes (PN) on a monthly basis for one quarter. dated 02/10/2020 at 11:40 AM, indicated the Licensed Practical Nurse (LPN) received a physician's order (PO) from the resident's Nurse Practitioner (NP) for a Exec Order 26 § 4b1 individual's health info The PN indicated that the Exec Order 26 § 4b1 individual's he was obtained and was waiting to be picked up from the lab. A review of the February 2020 Order Summary

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Report (OSR) revealed a verbal PO, dated

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CENTER	S FOR MEDICARE &	MEDICAID SERVICES			OMB NO. 0938-03
STATEMENT OF DEFIC ENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENT FICATION NUMBER: 315485			(X2) MULT PLE CC A. BUILDING	(X3) DATE SURVEY COMPLETED	
		B. WING	C 08/03/2020		
NAME OF P	ROVIDER OR SUPPLIER			EET ADDRESS, CITY, STATE, ZIP CC	DDE
CARE ON	IE AT WALL		_	I HIGHWAY 138 LL, NJ 07719	
(X4) ID PREFIX TAG	(EACH DEFIC ENC	ATEMENT OF DEFIC ENCIES Y MUST BE PRECEDED BY FULL LSC IDENT FY NG INFORMATION)	D PREFIX TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTIC CROSS-REFERENCED TO TH DEFICIENCY	DN SHOULD BE COMPLETIO TE APPROPRIATE DATE
F 684	Continued From page 02/10/2020, for <sup>Exec Ord</sup>		F 684		
	laboratory 12:34 PM, indicated t	ent's <sup>Exec Order 26 § 4b1 individuals health info results, dated 02/14/2020 at that the resident was individual's health info</sup>			
		ory report further offered o1 individual's health info			
	indicate physician no results until 2/17/20 a order was obtained for reflected a three-day	e resident's PN did not tification of the <sup>Exec Order 26 §14</sup> at 16:58 (4:58) PM. when an or <sup>Exec Order 26 § 461 individuals health</sup> . This delay (02/14/2020, 6/2020) in notification and			
	that the resident rece	ary 2020 OSR revealed ived a PO, dated ec Order 26 § 4b1 individual's health info			
	#1 who stated the sig	weyor interviewed an LPN ms and symptoms of a #1 stated the elderly presented with			
	#1 further stated that resident had a end of states and	LPN if she suspected that a he would call the resident's em and obtain a PO for a vidual's health info. LPN #1			

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## DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 (X3) DATE SURVEY STATEMENT OF DEFIC ENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULT PLE CONSTRUCTION IDENT FICATION NUMBER: AND PLAN OF CORRECTION COMPLETED A. BUILDING С 315485 B. WING 08/03/2020 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2621 HIGHWAY 138 CARE ONE AT WALL WALL, NJ 07719 (X5) COMPLETION DATE SUMMARY STATEMENT OF DEFIC ENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID D (EACH DEFIC ENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX REGULATORY OR LSC IDENT FY NG INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 684 Continued From page 3 F 684 came back, the physician should be called immediately to notify them of the results. At 11:53 AM, the surveyor interviewed LPN #2 who stated that signs and symptoms of a Exec LPN #2 stated that if she received a Exec Order 26 § 4b1 individual's health info during her shift, she would immediately notify the resident's physician and then document the communication with the physician in the resident's medical record. At 12:06 PM, the surveyor interviewed the Licensed Practical Nurse/Unit Manager (LPN/UM) who stated that she recalled Resident #3 when the resident resided at the facility. The LPN/UM stated that when the resident first was admitted into the facility, he/she was alert with some confusion. The LPN/UM stated that the resident further presented with behaviors and was hallucinating. The LPN/UM further stated that most physicians did not treat a Exec Order 26 § 4 laboratory result came back to prescribe an appropriate Exec Order 26 § 46]. The LPN/UM stated that she remembered the resident was Exec Order 26 § 4b1 individu and the resident's primary care physician was not available so the covering physician was called on 2/17/20 and ordered the Exec Order 26 § 4b1. The LPN/UM stated that the staff should call the resident's physician immediately of a positive or abnormal laboratory result. On 8/3/20 at 12:34 PM, the surveyor placed a call to the resident's primary care physician who was unavailable for an interview.

Event ID: L1DN11

Facility ID: NJ556213

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		ID HUMAN SERVICES MEDICAID SERVICES			FORM	M APPROVED D. 0938-0391	
STATEMENT OF DEFIC ENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENT FICATION NUMBER:	(X2) MULT P A. BUILDING	LE CONSTRUCTION	COMF	(X3) DATE SURVEY COMPLETED C	
		315485	B. WING			/03/2020	
	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE 2621 HIGHWAY 138 WALL, NJ 07719			
(X4) ID PREFIX TAG	(EACH DEFIC ENC	ATEMENT OF DEFIC ENCIES Y MUST BE PRECEDED BY FULL .SC IDENT FY NG INFORMATION)	D PREFIX TAG	PROVIDER'S PLAN OF CORRI (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE AP DEFICIENCY)	HOULD BE	(X5) COMPLETION DATE	
F 684	call to the facility's Me unavailable for an inter- On 8/3/20 at 12:50 Pf the facility's house NF would be expected to immediately of a second resident had second 20 A review of the facility Condition or Status P May 2017 indicated, ' notify the resident, his and representative (s resident's medical/me status." The facility's of Condition or Status P indicated, "Except in the notifications will be m	M, the surveyor placed a edical Director who was erview. M, the surveyor interviewed P who stated that the staff notify the physician ar 26 § 4b1 individual's health info could be started. A ball individual's health info could be started. A ball promptly is her Attending Physician, ponsor) of changes in the ental condition and/or Change in a Resident's olicy and Procedure further medical emergencies, ade within twenty-four (24) curring in the resident's	F 68	4			

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