

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>90117</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>11/17/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SUNRISE ASSISTED LIVING OF MORRIS PLAINS</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>209 LITTLETON ROAD MORRIS PLAINS, NJ 07950</b>
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A 000	<p>Initial Comments</p> <p>Initial Comments: Census: 72</p> <p>A COVID-19 Focused Infection Control Survey was conducted by the State Agency on 11/17/2020. The facility was found not to be in compliance with the New Jersey Administrative Code 8:36 infection control regulations standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs and Centers for Disease Control and Prevention (CDC) recommended practices to prepare for COVID-19.</p> <p>The facility must submit a plan of correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.</p>	A 000		
A 361	<p>8:36-4.1(a)(4) Resident Rights</p> <p>(a) Each assisted living provider will post and distribute a statement of resident rights for all residents of assisted living residences, comprehensive personal care homes, and assisted living programs. Each resident is entitled to the following rights:</p> <p style="padding-left: 40px;">4. The right to be treated with respect, courtesy, consideration and dignity;</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interviews and document</p>	A 361		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 361	<p>Continued From page 1</p> <p>review, the facility failed to ensure a resident was treated with consideration and dignity while toileting. This affected one of one resident (Resident #3) observed being toileted.</p> <p>Findings included:</p> <p>On 11/17/2020 at 10:45 AM, the door to Resident 3's apartment was observed to be open. Inside the apartment, Resident #3 was observed sitting on the toilet. Certified Medication Aide (CMA) #1 was assisting Resident #3 to get cleaned up. The resident was fully exposed to anyone who walked past the apartment. CMA #1 assisted the resident back to a seated position in the wheelchair then set the resident up for handwashing. CMA #1 exited the apartment.</p> <p>On 11/17/2020 at 10:50 AM, CMA #1 was interviewed. CMA #1 stated that it was not proper to leave the apartment door open and the resident deserved privacy.</p> <p>On 11/17/2020 at 10:53 AM, the Wellness Director (WD) was interviewed. The WD stated it was her expectation for a resident's apartment door to be closed when personal care was being provided. The WD stated, "I don't know why the CMA left the door open."</p> <p>On 11/17/2020 at 2:08 PM, the Executive Director (ED) was interviewed. The ED stated, "Apparently, we need to do more training about privacy and dignity."</p> <p>The facility's Resident Rights document, dated 01/2019, revealed, in part, the right to be treated with respect, courtesy, consideration and dignity.</p>	A 361		

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A1299	Continued From page 2	A1299		
A1299	<p>8:36-18.3(a)(5) Infection Prevention and Control Services</p> <p>(a) Written policies and procedures shall be established and implemented regarding infection prevention and control, including, but not limited to, policies and procedures for the following:</p> <p>5. Techniques to be used during each resident contact, including handwashing before and after caring for a resident;</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interviews, and record review it was determined that the facility failed to follow the New Jersey Department of Health Communicable Disease Services (CDS) guidance and recommendation and the Executive Directives 20-026 to ensure transmission-based precautions and recommended personal protective equipment (PPE) was used for residents considered to be on isolation for possible exposure to COVID-19 for four of four residents (Residents #4, #5, #6, and #7) classified as persons under investigation (PUI), and one of one staff member (Certified Medication Aide #1) observed did not perform hand hygiene after providing toileting care to a resident. This occurred during the COVID-19 pandemic, and had the potential to affect all residents.</p> <p>This deficient practice was evidenced by the following:</p> <p>Reference: 1. Executive Directive 20-026</p>	A1299		

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A1299	<p>Continued From page 3</p> <p>Directive for the Resumption of Services in all Long-Term Care Facilities licensed pursuant to N.J.A.C. 8:43, N.J.A.C. 8:39, N.J.A.C. 8:36 and N.J.A.C. 8:37, Updated 10/20/2020</p> <p>"...3. Cohorting, PPE and Training Requirements in Every Phase:</p> <p>i. Facilities shall train and provide staff with all recommended COVID-19 PPE, to the extent PPE is available, and consistent with CDC guidance on optimization of PPE (<a href="https://www.cdc.gov/coronavirus/2019-ncov/hcp/ppe-strategy/index.html">https://www.cdc.gov/coronavirus/2019-ncov/hcp/ppe-strategy/index.html</a>), if applicable...</p> <p>iv. Facilities must continue to follow current NJDOH orders, guidance and directives on admissions and readmissions. Facilities may receive residents who were tested prior to admission/transfer or shortly thereafter, in accordance with NJDOH Guidance: ...<a href="https://www.nj.gov/health/cd/documents/topics/NCOV/COVID_Cohorting_PAC.pdf">https://www.nj.gov/health/cd/documents/topics/NCOV/COVID_Cohorting_PAC.pdf</a>, Orders: <a href="https://www.state.nj.us/health/legal/covid19/4-13-20_EmergencyCurtailmentOfAdmissions.pdf">https://www.state.nj.us/health/legal/covid19/4-13-20_EmergencyCurtailmentOfAdmissions.pdf</a> and Directives. Facilities shall take appropriate action on the results including, but not limited to, the guidance below: ... b. Receiving Facility: Upon identification of a case of COVID-19 in a resident who was recently admitted (within 14 days), the receiving facility must provide these results back to the sending facility to allow for the appropriate response and investigation...</p> <p>IV. Required standards for services during each phase</p>	A1299		

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A1299	<p>Continued From page 4</p> <p>... v. When facilities are experiencing an outbreak, communal dining and all group activities should be limited. Residents shall stay in their rooms as much as possible and cohort in accordance with CDS: <a href="https://www.nj.gov/health/cd/documents/topics/NCOV/COVID_Cohorting_PAC.pdf">https://www.nj.gov/health/cd/documents/topics/NCOV/COVID_Cohorting_PAC.pdf</a> and CDC guidance: <a href="https://www.cdc.gov/coronavirus/2019-ncov/hcp/infection-controlrecommendations.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Finfection-control%2Fcontrol-recommendations.html...">https://www.cdc.gov/coronavirus/2019-ncov/hcp/infection-controlrecommendations.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Finfection-control%2Fcontrol-recommendations.html...</a>"</p> <p>2. New Jersey Department of Health, CDS "Considerations for Cohorting COVID-19 Patients in Post-Acute Care Facilities" updated 10/22/2020, read, "...Cohorting is only one element of infection prevention and control measures used for outbreak control. The facility should review or develop a cohorting plan...d) Cohort 4 - New or Re-admissions: This cohort consists of all persons from the community or other healthcare facilities who are newly or re-admitted... Implement universal Transmission-Based Precautions using COVID-19 recommended PPE (i.e., N95 respirator or higher [or facemask if unavailable], eye protection, gloves, and isolation gown) for the care of all patients/residents, regardless of presence of symptoms or COVID-19 status...."</p> <p>During a tour of the facility on 11/17/2020 at 1:45 PM, an observation was conducted of the three apartments identified as housing the PUI residents, Residents #4, #5, #6, and #7. The apartment doors were not identified with any signage for isolation precautions or PPE required to enter. Additionally, there was no isolation cart observed outside these apartments containing PPE.</p>	A1299		

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A1299	<p>Continued From page 5</p> <p>On 11/17/2020 at 2:08 PM, the Wellness Director (WD) was interviewed. The WD stated when a new resident moved in or when a former resident returned from a hospital and/or rehab stay, they must have a negative COVID-19 test prior to their admission. The residents were monitored for signs and symptoms for COVID-19 for 14 days. The WD indicated the residents were not considered to be COVID-19 positive or even under investigation. She stated if the staff were not providing hands on care, then they only needed to wear a surgical mask. When entering the PUI apartments, no other PPE was required unless they were going to be providing direct care for 15 minutes or more. The staff had to retrieve PPE from a storage closet, and it was not available in or near the residents' apartments.</p> <p>The WD stated the 14-day quarantine was "just another precaution." [REDACTED] of the [REDACTED] residents were new admissions and each lived in private apartments, and one resident returned from the hospital and was cohorted with her/her spouse. The Wellness Director stated that all four residents were considered to be quarantined. However, they were not using full PPE with these residents.</p> <p>On 11/17/2020 at 3:45 PM, the Executive Director (ED) was interviewed. The ED stated she was under the impression that full PPE was being worn into the apartments of residents designated to be PUI. She stated, "There is always a possibility they (residents) had been exposed. We monitor for 14 days for potential exposure and symptoms and not just assuming the negative test means they were negative for COVID."</p> <p>Review of the facility's "Infection Prevention and Control Program" for assisted living communities,</p>	A1299		

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A1299	<p>Continued From page 6</p> <p>V2.0/August 2018, page 67, Transmission Based Precautions policy, revealed in part, "Communicate the type of precautions required through verbal reports, hand-off reports, entering on the daily log or alert page on Sunrise Care Connect, and posting signs outside the resident's room."</p> <p>On 11/17/2020 at 10:45 AM, the door to Resident #3's apartment was observed to be open. Inside the apartment, Certified Medication Aide (CMA) #1 was assisting Resident #3 to get cleaned up following a visit to the bathroom. CMA #1 assisted the resident back to a seated position in the wheelchair then set up the resident for handwashing. While the resident was washing their hands, CMA #1 removed her gloves, placed them in the garbage can, assisted the resident from the bathroom back into the living area of the apartment and then left the apartment. CMA #1 exited the apartment without washing her hands after removing her gloves.</p> <p>On 11/17/2020 at 10:50 AM, CMA #1 was interviewed. CMA #1 stated she did not carry hand sanitizer with her. CMA #1 disagreed with the surveyor's observation that she had not washed her hands.</p> <p>On 11/17/2020 at 10:53 AM, the Wellness Director (WD) was interviewed. The WD stated all staff have had numerous in-services about the importance of handwashing and that care managers knew handwashing was a requirement after removing gloves.</p> <p>On 11/17/2020 at 2:08 PM, the Executive Director (ED) was interviewed. The ED stated, "Apparently, we need to do more training about handwashing."</p>	A1299		

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A1299	Continued From page 7  The review of in-service logs revealed CMA #1 attended training on hand hygiene on 03/10/2020 and 10/14/2020.	A1299		