

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30a002	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/28/2020
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NAME OF PROVIDER OR SUPPLIER ARDEN COURTS OF WEST ORANGE	STREET ADDRESS, CITY, STATE, ZIP CODE 510 PROSPECT AVENUE WEST ORANGE, NJ 07052
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	<p>Initial Comments</p> <p>Initial Comments: CENSUS: 28</p> <p>A Covid-19 Focused Infection Control Survey was conducted by the State Agency on 5/28/20. The facility was found not to be in compliance with the New Jersey Administrative Code 8:36 infection control regulations standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs and Centers for Disease Control and Prevention (CDC) recommended practices to prepare for COVID-19.</p>	A 000		
A 310	<p>8:36-3.4(a)(1) Administration</p> <p>(a) The administrator or designee shall be responsible for, but not limited to, the following:</p> <p>1. Ensuring the development, implementation, and enforcement of all policies and procedures, including resident rights;</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview, and review of facility records, it was determined that the facility Executive Director (ED) failed to ensure the development and implementation of comprehensive policies and procedures to</p>	A 310		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

New Jersey Department of Health

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A 310	<p>Continued From page 1</p> <p>address, manage, and control the spread of Covid-19 in accordance with April 4, 2020 instructions issued by the Commissioner of the Department of Health. (DOH)</p> <p>This deficient practice was evidenced by:</p> <ol style="list-style-type: none"> 1) During a tour of the four facility neighborhoods on 5/28/20 between 9:25 a.m. and 9:55 a.m. the surveyor observed 17 of 28 residents watching television in the common areas of 3 of 4 units. Residents were participating in a group activity and were sitting within arm's reach of each other and not wearing masks. The April 4 instructions issued by the DOH stated that "The facility shall cancel all resident group activities." 2) On 5/28/20 between 12:00 p.m. and 12:30 p.m. the surveyor observed 1 of 4 dining rooms with 4 of 7 residents participating in communal dining. The 4 of 7 residents were seated at the same table grouping and were within arm's reach of each other. DOH instructions, issued April 4, instructed "The Facility shall discontinue communal dining for its residents." 3) At 11:00 a.m. during an interview with the Director of Nursing (DON), the surveyor was told that the facility staff performed checks of each resident's temperature three times a day and each resident was screened for symptoms of Covid-19. The DON further stated that residents, unless symptomatic, had their vital signs checked only on a monthly basis. The DON also disclosed that if a resident demonstrated symptoms of Covid-19, vital signs would be obtained. The surveyor reviewed with the DON the DOH April 4 instructions which stated "The Facility shall actively screen its residents, minimally, at each shift change for Covid-19 symptoms, which includes a cough or shortness of breath, fever 	A 310		

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A 310	<p>Continued From page 2</p> <p>(evidenced by a temperature check of the resident taken by the Facility), sore throat, or GI (gastrointestinal) symptoms, and take each resident's vital signs, including heart rate, blood pressure, pain and pulse oximetry." Review of facility logs confirmed that resident temperatures were being obtained however there was no documented evidence that resident other vital signs including blood pressure, pulse, pain level and pulse oximetry (a test where a sensor is attached to a finger to determine the amount of oxygen in the blood) were being were being obtained by facility staff.</p> <p>At 11:30 a.m. the surveyor reviewed the facility policy, dated 3/2020, "Outbreak Response Plan" as well as an undated set of instructions "Understanding and Managing COVID-19 Quality Assurance Plan -Assisted Living Division." The facility policy nor the set of instructions addressed the cancellation of group activities, the elimination of communal dining, or provided instructions to the staff for the monitoring of vital signs during the outbreak of COVID-19 at the facility. The policy and set of instructions did not follow instructions issued by the DOH on April 4. 2020</p> <p>The ED did not ensure measures were taken and procedures established to prevent the spread of Covid-19 in accordance with DOH instructions. At 2:40 p.m., the ED provided the surveyor with a plan of correction (POC) that addressed items 1, 2 and 3. This POC was accepted by the DOH at 2:50 p.m.</p> <p>The surveyor completed a follow-up survey on 6/5/20 and confirmed that the facility implemented the POC.</p>	A 310		



██████████ Administrator
Arden Courts of West Orange
510 Prospect Avenue
West Orange, NJ 07052

June 9, 2020

Infection Control Survey Visit Plan of Correction

Tag A310

1. How the corrective action will be accomplished for those residents found to have been affected by the deficient practice: All residents will be ensured the development, implementation, and enforcement of all policies and procedures, including resident rights and Infection Control as mandated by the State of New Jersey Department of Health;
2. How the facility will identify other residents having the potential to be affected by the same practice: All residents have a potential to be affected.
3. What measures will be put into place or systemic changes made to ensure that the deficient practice will not occur: The Executive Director, and Resident Services Coordinator have been educated to follow the enforcement of the policy. Arden Courts of West Orange will make sure Dementia residents will continue to be monitored for proper social distancing during mealtimes. The Dementia residents will be continued to be redirected as needed to socially stay distant during meal times. Resident service providers will be provided education on social distancing in common areas and at meals times by Resident Services Coordinator, ██████████ completed on 6/1/2020. Arden Courts of West Orange will make sure the residents will continue to be monitored for proper social distancing with compliance to non-communal activities. Observation audits completed 5 days per week x 30 days, then randomly as needed by Executive Director or Resident Services Coordinator. The Dementia residents will be continued to be redirected as needed to socially stay distant from others if they are out of their rooms. All furnishings that seat more than one person will be removed. Single seats will be spaced 6 ft apart. Dining room seating will measure 6 feet or greater and chair locations will be outlined on floor via tape to ensure proper placement. Arden Courts of West Orange will continue to actively screen residents 2 times per day for COVID-19 symptoms, including cough, shortness of breath, fever, sore

Arden Courts

Memory Care Community

throat, or GI symptoms as well as evaluating resident's vital signs, including heart rate, blood pressure, pain and pulse oximetry. The "Outbreak Response Plan and Understanding and Managing COVID-19 Quality Assurance Plan - Assisted Living Division" has been updated by Corporate Clinical to state, 'From April 4th, 2020 NJDOH measures prohibit communal dining for its residents. All resident group activities shall be canceled. The facility should consider alternative forms of entertainment and activities that allow for appropriate social distancing of its residents.'

4. How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur. i.e., What program will be put into place to monitor the continued effectiveness of the systemic change: Executive Director and/or Resident Services Coordinator will monitor notifications to the New Jersey Department of Health on all occurrences of COVID-19 Infection Control Mandates daily or weekly as needed and reviewed during daily morning meeting to ensure timely and required follow up actions occur.

Timeframe in place is immediately 5/28/2020 and on-going.