

New Jersey Department of Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 060302 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED C 06/02/2021 |
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| NAME OF PROVIDER OR SUPPLIER ASPEN HILLS HEALTHCARE CENTER | STREET ADDRESS, CITY, STATE, ZIP CODE 600 PEMBERTON BROWN MILLS RD PEMBERTON, NJ 08068 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| S 560 | <p>8:39-5.1(a) Mandatory Access to Care</p> <p>(a) The facility shall comply with applicable Federal, State, and local laws, rules, and regulations.</p> <p>This REQUIREMENT is not met as evidenced by: Complaint Intakes: NJ139832, NJ139275</p> <p>Based on interviews and facility document review, the facility failed to ensure staffing ratios were met for 20 of 26 shifts reviewed. There had been no increase in the resident census for a period of nine consecutive shifts. This deficient practice had the potential to affect all residents. The census was 163 at the time of the survey.</p> <p>Findings include:</p> <p>Reference: New Jersey Department of Health (NJDOH) memo, dated 01/28/2021, "Compliance with N.J.S.A. (New Jersey Statutes Annotated) 30:13-18, new minimum staffing requirements for nursing homes," indicated the New Jersey Governor signed into law P.L. 2020 c 112, codified at N.J.S.A. 30:13-18 (the Act), which established minimum staffing requirements in nursing homes. The following ratio(s) were effective on 02/01/2021:</p> <p>One certified nurse aid to every eight residents for the day shift.</p> <p>One direct care staff member to every 10 residents for the evening shift, provided that no fewer than half of all staff members shall be certified nurse aides, and each direct staff member shall be signed in to work as a certified nurse aide and shall perform nurse aide duties; and</p> | S 560 | <p>I. Corrective action(s) accomplished for resident(s) affected: " Resident #5 was immediately provided incontinent care.</p> <p>II. Residents identified having the potential to be affected and corrective action taken: " The deficient practice has the potential to affect all residents residing in the facility.</p> <p>III. Measures will be put into place to ensure the deficient practice will not recur: " The facility currently has 6 Nursing Agency contracts. " The daily bonus range has been reviewed and increased. Daily bonuses are offered for double shifts, extra shifts, weekend shifts and staff recognition. " Referral and sign on bonuses are offered. " The call out Policy has been reviewed and the staff has been re-educated " Advertisements signs are placed by bus stops in front of the building. 1. Advertisements for available C.N.A. positions have been placed in the local newspaper. " The facility is recruiting on multiple employment search engines and multiple social media platforms. " Depending on the needs of the day</p> | 7/12/21 |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

06/23/21

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| S 560 | <p>Continued From page 1</p> <p>One direct care staff member to every 14 residents for the night shift, provided that each direct care staff member shall sign in to work as a certified nurse aide and perform certified nurse aide duties.</p> <p>1. A review of posted facility staffing ratios from 05/15/2021 through the day shift of 06/01/2021 revealed the following for the 26 shifts:</p> <p>On day shift, the facility met the requirement on one shift, providing 1 certified nursing assistant (CNA) per 7.8 residents. The other days the ratio ranged from 8.9 to 13.9 residents per CNA.</p> <p>On evening shift, the facility met the requirement on 4 shifts, providing 1 CNA per 10 residents or less. The other days the ratio ranged from 11 to 18.3 residents per CNA.</p> <p>On night shift, the facility met the requirement on 1 shift, providing 1 CNA per 13.7 residents. The other days the ration ranged from 14.6 to 40.7 residents per CNA.</p> <p>On 06/01/2021 at 11:00 AM, an interview was completed with the administrator. The administrator said, "We are doing our best to keep our staffing up. We are recruiting and using agencies and giving bonuses. There is no way to meet those requirements part of the time. They didn't give us time to get CNAs hired and we are appealing it with the association to get that stopped."</p> <p>An interview was completed with the Staffing Coordinator (SC) on 06/01/2021 at 12:50 PM. The SC acknowledged the state required staffing numbers. "We try to staff to those numbers."</p> | S 560 | <p>Nursing management to include Unit Mangers, Supervisors and ADON will be evaluated to assist with resident care.</p> <p>" Rates have been increased for C.N.As</p> <p>IV. Corrective actions will be monitored to ensure the deficient practice will not recur:</p> <p>" The DON/Designee will conduct weekly C.N.A. staffing schedule audits.</p> <p>" The DON/Designee will report audit findings to the Administrator. The Administrator/Designee will analyze and trend findings and report outcomes quarterly to the QA Committee for the next meeting, with follow up to recommendations, as necessary.</p> | |
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