

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/22/2021
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 315488	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 10/06/2020
NAME OF PROVIDER OR SUPPLIER CARE ONE AT MADISON AVENUE			STREET ADDRESS, CITY, STATE, ZIP CODE 151 MADISON AVENUE MORRISTOWN, NJ 07960	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 000	INITIAL COMMENTS NJ # 139932 CENSUS: 77 SAMPLE SIZE: 5	F 000		
F 658 SS=D	Services Provided Meet Professional Standards CFR(s): 483.21(b)(3)(i) §483.21(b)(3) Comprehensive Care Plans The services provided or arranged by the facility, as outlined by the comprehensive care plan, must- (i) Meet professional standards of quality. This REQUIREMENT is not met as evidenced by: COMPLAINT # NJ : 139932 Reference: New Jersey statutes, Annotated Title 45 Chapter 11, Nursing Board. The nurse practice act for the state of New Jersey states; "the practice of nursing as a Registered Professional Nurse is defined as diagnosing, and treating human response to actual or potential physical and emotional health problems, through such services as casefinding, health teaching, health counseling, and provision of care supportive to restorative of life and well being, and executing medical regimens as prescribed by a licensed or other wise legally authorized Physician or dentist." Reference: "The practice of nursing as a Licensed Practical Nurse is defined as performing tasks, and responsibilities within the framework of case finding, reinforcing the patient and family teaching program through health teaching, health counseling, and provision of supportive and	F 658	10/30/20	
			How the corrective action will be accomplished for those residents found to have been affected by the deficient practice Resident #2 no longer resides in the center after being discharged home safely. How the facility will identify other residents having the potential to be affected by the same deficient practice The center acknowledges the residents who are discharged have the potential to be affected. At morning meeting and clinical meeting the director of social services informs the team of the residents scheduled for discharge. The case management team and social worker also identify the residents planned for discharge via the monthly discharge calendar, which is	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

10/27/2020

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 658	<p>Continued From page 1</p> <p>restorative care, under the direction of a Registered Nurse, or other wise legally authorized Physician or Dentist."</p> <p>Based on interviews, review of the facility Medical Records, and other pertinent facility documents on [REDACTED], it was determined that the facility staff failed to document discharge education related to [REDACTED], and [REDACTED] administration, as well as follow their own facility policy titled "Teaching: Resident/Family," for 1 of 5 sampled residents (Resident #2). This deficient practice is evidenced by the following:</p> <p>1. According to the "Admission Record," Resident #2 was admitted to the facility on [REDACTED] with diagnoses including but not limited to: [REDACTED]</p> <p>According to the Minimum Data Set (MDS), an assessment tool dated [REDACTED], Resident #2 had a Brief Interview for Mental Status (BIMS) score of [REDACTED] indicating that Resident #2 had [REDACTED]. The MDS document indicated that Resident #2 required extensive staff assistance for Activities of Daily Living (ADLs).</p> <p>Review of Resident #2's Care Plan (CP), date initiated [REDACTED], revealed under "Focus:" [REDACTED] for discharge. Under "Interventions/Tasks" revealed: "Provide patient/representative education to include self-care techniques, medications, treatments,</p>	F 658	<p>accessible to the interdisciplinary care plan team.</p> <p>What measures will be put into place or systemic changes will be made to ensure that the deficient practice will not recur</p> <p>Licensed personnel, Department managers, and other team members were in-serviced on patient and family teaching (discharge instruction) and documenting such teaching.</p> <p>Director of Nursing or designee will audit two (2) charts weekly of discharged patients for one month, then 4 charts monthly for two months to review for documentation of patient and family teaching prior to discharge.</p> <p>How the facility will monitor its corrective action to ensure that the deficient practice will not recur</p> <p>The Director of Nursing will report the findings from audits to the QAPI committee for review monthly for three months and revise the plan based on any trending or additional changes to the plan.</p>	

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F 658	<p>Continued From page 2 diet, daily activity plan."</p> <p>During an interview on 10/6/2020 at 10:11 a.m., the Registered Nurse Unit Manager (RNUM) stated that education provided to residents or care givers that is related to treatment for a safe discharge is documented in 2 places, "the education tab, (in the computer), or the Progress Notes (PN)."</p> <p>During an interview on 10/6/2020 at 11:30 a.m., the Registered Nurse (RN) stated that education given to care givers is documented in the PN.</p> <p>During an interview on 10/6/2020 at 1:00 p.m., the Director of Nursing (DON) stated that the education the nurses give to the family should be in the PN.</p> <p>Review of the Progress notes for Resident #2 did not contain any documentation of education related to the resident's care for discharge. Review of the Education tab also did not contain any documentation of education provided to the care giver.</p> <p>Review of a facility policy titled "Teaching: Resident/Family," effective date 11-01-09 revealed the following under Process: 8. Teaching /Learning will be initiated and documented by appropriate team members on the Documentation Sheet. 14. The Teaching /Learning Documentation Sheet will be completed prior to the resident's discharge.</p> <p>NJAC 8:39-27.1(a)</p>	F 658			