

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/18/2020
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 315350	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 10/01/2019
NAME OF PROVIDER OR SUPPLIER NORTH CAPE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 700 TOWNBANK ROAD CAPE MAY, NJ 08204		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS THIS COMPLAINT: # NJ 128669. Census: 97. Sample: 3. THE FACILITY IS NOT IN SUBSTANTIAL COMPLIANCE WITH THE REQUIREMENTS OF 42 CFR PART 483, SUBPART B, FOR LONG TERM CARE FACILITIES BASED ON VISIT.	F 000			
F 925 SS=D	Maintains Effective Pest Control Program CFR(s): 483.90(i)(4) §483.90(i)(4) Maintain an effective pest control program so that the facility is free of pests and rodents. This REQUIREMENT is not met as evidenced by: Complaint # NJ 128669. Based on observations, interviews and record review on 10/1/2019, it was determined that the facility failed to provide an effective pest control program. The evidence includes the following, During the survey entrance at 9:27 a.m., a request was made to the facility Administrator (Admin.) and Senior Maintenance Director (SMD) to provide the Residents Council meeting minutes for one year (October 2018 through September 2019) and the facilities' Contracted Pest Control (CPC) vendors pest sighting log book for this year (January 1, 2019 up to September 30, 2019) for review later. Starting at 9:45 a.m., in the presence of the facility Food Service Director (FSD) an inspection	F 925	SR #1 and SR #3 were affected by this practice. All residents may be affected by an ineffective pest control program. In-servicing education provided to all staff on P&P 1.5 Infection Control Practices, specific to pest management. A perimeter walkthrough was conducted, which identified cracks and gaps in exterior block and gaps surrounding back door. Spray foam and concrete caulk were received and were used to seal identified cracks and gaps upon receipt. Pest control company provided additional treatment to be provided to drains by	11/4/19	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

10/28/2019

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 925	<p>Continued From page 1</p> <p>inside the facility kitchen was performed. The surveyor observed the following,</p> <ol style="list-style-type: none"> 1. Four (4) gnats were on the wall to the left of the automatic dish washing machine. 2. Three (3) gnats on the wall to the left of the kitchen stove's fire suppression systems tanks. 3. Eight (8) gnats on the wall of walk-in #2. <p>At 9:55 a.m. the surveyor asked the FSD, "You know you have a lot of [REDACTED] in here." The FSD replied, "Yes, we are working on the drains."</p> <p>At 10:43 a.m. a review of the facility provided Residence Council meeting minutes identified the following,</p> <ol style="list-style-type: none"> 1. Residents Council meeting minutes [REDACTED] reads in part: <ul style="list-style-type: none"> - Maintenance addressed Council and explained that the CPC vendor is on top of the unwanted [REDACTED] issue. 2. Residents Council meeting minutes [REDACTED] reads in part: <ul style="list-style-type: none"> - Maintenance addressed Council and explained that the CPC vendor is on top of the unwanted mice issue. Facility Staff worker added that the facility have plastic containers available for storage of food items in rooms. Traps have been placed. 3. Residence Council meeting minutes [REDACTED] reads in part: <ul style="list-style-type: none"> - Housekeeping: Mice in the Dining area [REDACTED] - r- recommend to council not to keep food supply in rooms. - Maintenance: Mice in Dining area [REDACTED] - concern form generated. <p>At 11:37 a.m. a review of the facility provided</p>	F 925	<p>facility staff on October 8, 2019 to be utilized on a daily basis as needed in kitchen. Pest control company further completed an additional walkthrough and recommended additional baiting to the exterior, which was implemented.</p> <p>Pest control company is currently scheduled to provide services on a monthly basis, but will alter services to provide weekly services until resolved.</p> <p>Maintenance Director will audit pest control logs weekly and will escalate additional findings to pest control company as needed.</p> <p>The Maintenance Director will report findings monthly to QA for three months at which time, the committee will determine if continued monitoring or alternate planning is needed.</p>		

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F 925	<p>Continued From page 2</p> <p>CPC vendors [REDACTED] and [REDACTED]. floors Pest Sighting log books and CPC work tickets identified the following:</p> <p>- First floor pest sighting log book reads in part: 2/10/19 [REDACTED] # [REDACTED]; 2/12/19 [REDACTED] 2/21/19 [REDACTED] # [REDACTED]; 2/22/19 [REDACTED] (am); 2/22/19 [REDACTED] e # [REDACTED] (pm); 3/11/19 [REDACTED] Nurses Station; 6/28/19 [REDACTED] dining area; 8/21/19 [REDACTED] dining room; 9/7/19 [REDACTED] back office; 9/9/19 [REDACTED] e back office; 9/10/19 [REDACTED]; 9/19/19 [REDACTED] e Nurse back office; 9/24/19 [REDACTED] refreshment area and 9/24/19 [REDACTED] all over.</p> <p>- [REDACTED] floor pest sighting log book reads in part: 2/22/19 [REDACTED], [REDACTED] and [REDACTED] 2; 2/22/19 [REDACTED] # [REDACTED] # [REDACTED] and [REDACTED]; 2/25/19 [REDACTED] # [REDACTED]; 5/28/19 [REDACTED]; 6/14/19 [REDACTED] in residents bed # [REDACTED] 8/12/19 [REDACTED] # [REDACTED] and # [REDACTED]; 8/20/19 [REDACTED] back elevator and 9/26/19 [REDACTED] and [REDACTED].</p> <p>- A review of the CPC vendors latest work acknowledgement ticket with details of service on [REDACTED], that reads in part:</p> <p>"A through inspection of your facility was conducted. Monitoring devices were inspected and maintained to applicable standards. Serviced [REDACTED] equipment for [REDACTED] control. Any pest issues were identified and addressed as needed. Vents need screws to prevent [REDACTED] from entering building."</p> <p>Later at 12:56 p.m. during the building tour with the SMD an inspection of the [REDACTED] floor common areas which included inspection</p>	F 925		

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F 925	<p>Continued From page 3</p> <p>inside of 7 Resident rooms was conducted. Along the tour the surveyor conducted the following interviews,</p> <p>1. At 1:16 p.m. during an interview with Sampled Resident (SR #3), the surveyor asked, "Have you ever seen any [REDACTED] in here." SR #3 said, "Yes, last night and the night before ([REDACTED] and [REDACTED]) I saw a small [REDACTED] in the hall."</p> <p>2. At 1:38 p.m. during an interview with SR #1, the surveyor asked, "Have you ever seen any [REDACTED] in here." SR #1 told the surveyor, "We had some [REDACTED] this year." The surveyor then asked, when did you see the [REDACTED] SR #1 said a couple of weeks ago. I saw one [REDACTED] in the hall and one [REDACTED] in the dining room.</p> <p>3. At 1:50 p.m., an interview with Staff Worker (SW #1) and SW #2 was conducted. The surveyor asked both SW #1 and SW#2, "Have you ever seen any [REDACTED] in here recently." The SW #1 told the surveyor yes, once in awhile. The surveyor asked SW#2 the same question and SW #2 agreed with SW #1 answer.</p> <p>NJAC 8:39 -31.5(a).</p>	F 925			