


New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>sipfep</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>02/01/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>BROOKDALE ECHELON LAKE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>207 LAUREL ROAD</b> <b>VOORHEES, NJ 08043</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	<p>Initial Comments</p> <p>Initial Comments: TYPE OF SURVEY: Complaint</p> <p>COMPLAINT #: NJ00164461, NJ00168931, NJ00166555</p> <p>CENSUS: 114</p> <p>SAMPLE SIZE: 5</p> <p>The facility is not in substantial compliance with all of the standards in the New Jersey Administrative Code 8:36, Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs. The facility must submit a plan of correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.</p>	A 000		
A1191	<p>8:36-17.3(a)(3) Housekeeping-Sanitation-Safety-Maintenance</p> <p>(a) The housekeeping and sanitation conditions in paragraphs 1 through 12 below shall be met. Application of this requirement with respect to the individual living environment shall take into consideration residents' personal preferences for style of living:</p> <p>3. All resident areas shall be free of  odors;</p>	A1191		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A1191	<p>Continued From page 1</p> <p>This REQUIREMENT is not met as evidenced by: Complaint: NJ00164461, NJ00168931, NJ00166555</p> <p>Based on interview and observations, it was determined the facility failed to keep residents' areas free from [REDACTED] where a strong [REDACTED] odor was noted in the main corridors of the [REDACTED] unit and [REDACTED] unit of the facility during the survey for 1 of 6 reviewed, Resident #6. This deficient practice was evidenced by the following:</p> <p>On 1/31/2024 at 10:30 a.m., as the elevator doors opened to the [REDACTED] h floor [REDACTED] unit the surveyor detected a strong [REDACTED] odor of [REDACTED] in the main corridors.</p> <p>At 10:46 a.m., the surveyor interviewed a Home Health Aide (HHA) who stated that they tell housekeeping what needs to be cleaned, but there is not enough housekeeping staff. The HHA further stated, housekeeping can't get the smell of [REDACTED] e out of the carpets no matter how often they clean them.</p> <p>At 11:37 a.m., the surveyor interviewed the Director of Maintenance (DOM) who stated he currently has only two full-time housekeepers to clean 116 resident room as well as the common areas. The DOM further stated many of the residents on the [REDACTED] floor are incontinent and housekeeping is constantly getting pulled from their assignments to clean [REDACTED] due to [REDACTED].</p> <p>On 2/1/2024, the surveyor interviewed Resident</p>	A1191		

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A1191	<p>Continued From page 2</p> <p>#6 who stated, rooms are not cleaned weekly, carpets are not cleaning monthly and the smell of  is so bad sometimes you want to gag.</p> <p>At 1:45 p.m., the surveyor interviewed the Interim Executive Director who acknowledged that the corridors had a noxious odor and stated that she recently hired a part-time housekeeper and was seeking to hire additional housekeeping staff.</p>	A1191		



**Brookdale Echelon Lake  
207 Laurel Road  
Voorhees, NJ 08043**

**DEFICIENCY TAG# A1191**

- 1. HOW THE CORRECTIVE ACTION WILL BE ACCOMPLISHED TO THOSE RESIDENTS FOUND TO HAVE BEEN AFFECTED BY THE DEFICIENT PRACTICE?** Resident #6: On 2/21/2024, all hallway carpets and main resident area carpets (2 living rooms, library, and activities room) were professionally cleaned. The housekeeping cleaning schedule and carpet care schedule was revised and re-implemented on 2/5/2024. Every resident will have housekeeping services once per week. One new housekeeper was hired 1/31/2024 and was oriented and trained. She has been assigned to the fourth floor, Claire Bridge unit. One additional housekeeper will be hired.
- 2. HOW THE FACILITY WILL IDENTIFY OTHER RESIDENTS HAVING THE POTENTIAL TO BE AFFECTED BY THE SAME DEFICIENT PRACTICE?** The Executive Director (ED), Associate Executive Director (AED), and/or Maintenance Manager (MM) will audit rooms and carpets weekly x 1 month and as needed thereafter to ensure compliance. We will continue to address any housekeeping and carpet care needs with residents monthly at Resident Council.
- 3. WHAT MEASURES WILL BE PUT INTO PLACE OR SYSTEMIC CHANGES MADE TO ENSURE THAT THE DEFICIENT PRACTICE WOULD NOT RECUR?** All staff receive Fresh Impressions training upon hire. Housekeepers and nursing staff will be in-serviced on sanitation, proper housekeeping procedures, and (for nursing) proper incontinence care procedures.
- 4. HOW THE FACILITY MONITOR IT'S CORRECTIVE ACTIONS TO ENSURE THAT THE DEFICIENT PRACTICE IS BEING CORRECTED AND WILL NOT RECUR?** ED/AED/MM/Health and Wellness Director (HWD) or it's designee to audit and monitor compliance weekly x 1 month and as needed thereafter.

**COMPLETION DATE: 03/31/2024**