

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/25/2020
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 315193	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 08/12/2020
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NAME OF PROVIDER OR SUPPLIER OCEANA REHABILITATION AND NC	STREET ADDRESS, CITY, STATE, ZIP CODE 502 ROUTE 9 NORTH CAPE MAY COURT HOUSE, NJ 08210
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	D PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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F 000	INITIAL COMMENTS COMPLAINT: NJ 138411 CENSUS: 97 SAMPLE: 4	F 000		
F 584 SS=E	Safe/Clean/Comfortable/Homelike Environment CFR(s): 483.10(i)(1)-(7) §483.10(i) Safe Environment. The resident has a right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. The facility must provide- §483.10(i)(1) A safe, clean, comfortable, and homelike environment, allowing the resident to use his or her personal belongings to the extent possible. (i) This includes ensuring that the resident can receive care and services safely and that the physical layout of the facility maximizes resident independence and does not pose a safety risk. (ii) The facility shall exercise reasonable care for the protection of the resident's property from loss or theft. §483.10(i)(2) Housekeeping and maintenance services necessary to maintain a sanitary, orderly, and comfortable interior; §483.10(i)(3) Clean bed and bath linens that are in good condition; §483.10(i)(4) Private closet space in each resident room, as specified in §483.90 (e)(2)(iv); §483.10(i)(5) Adequate and comfortable lighting	F 584		9/14/20

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 09/04/2020
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 584	<p>Continued From page 1</p> <p>levels in all areas;</p> <p>§483.10(i)(6) Comfortable and safe temperature levels. Facilities initially certified after October 1, 1990 must maintain a temperature range of 71 to 81°F; and</p> <p>§483.10(i)(7) For the maintenance of comfortable sound levels. This REQUIREMENT is not met as evidenced by: COMPLAINT # NJ 138411</p> <p>Based on observations, interviews, and review of pertinent facility documents on 8/12/2020, it was determined that the facility failed to maintain the resident's environment in good repair and in a clean and sanitary condition as well as, failed to follow their policies titled "Home Like Environment," and "Cleaning and Disinfecting Residents' Rooms." This deficient practice was evidenced by the following:</p> <p>During a facility tour on 8/12/2020 at 10:23 a.m., accompanied by the Assistant Director of Nursing (ADON), the surveyor inspected residents' rooms and observed the following:</p> <p>Room [REDACTED] room, a blanket was observed on the floor under the air conditioning unit and the resident reported the unit was dripping water and the staff had placed a blanket on the floor under the unit. In addition, the heater grate in the bathroom was broken and had a metal edge exposed.</p>	F 584	<p>F-584</p> <p>1. The wet blanket under the air conditioner unit in room [REDACTED] was removed and the unit was repaired. The heater grate in the bathroom of room [REDACTED] was repaired so that the metal edge is not exposed. Room [REDACTED] the nail was removed from the wall. Room [REDACTED] the hole in the wall was repaired and bed B bedframe was cleaned. The Dayroom on [REDACTED] the 2 air conditioners were cleaned with bleach and disinfected and brown debris removed. The [REDACTED] shower rooms #1 and #2 were immediately cleaned. All remaining air conditioner units were inspected and all were working efficiently. All rooms were inspected for any unsafe protrusions and none were found.</p> <p>2. All residents and staff have the potential to be affected when the facility fails to maintain the environment in good repair and in a clean sanitary condition. As well as following the policies on "Home Like Environment" and "Cleaning and Disinfecting Resident Rooms." Any</p>	

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F 584	<p>Continued From page 2</p> <p>Room ^{NJSA 47 1A-1 reasonable privacy expecta} room, a nail was sticking out approximately one inch from the wall trim which was 3 feet up the wall and was directly next to the resident's bed.</p> <p>Room ^{NJSA 47}, had a hole in the wall next to the air conditioner unit and the bed frame of "B" bed was covered with a buildup of dirt. The ADON was unable to say why there was a hole in the wall, but stated she would inform maintenance.</p> <p>The ^{NJSA 47 1A-1 reasonable privacy expectation} had 2 air conditioner units both which had a buildup of dirt and dust on the top of the cover.</p> <p>During an interview on 8/12/2020 at 10:30 a.m., the ADON stated, whoever put the blanket under the air conditioner in room ^{NJSA 47} should have notified maintenance regarding the issue by either putting it in the maintenance logbook located at the nursing station or called maintenance directly to report the issue. The ADON also stated the logbook is there so that the staff can report issues to maintenance. The logbook for ^{NJSA 47 1A-1 reasonab} was reviewed, however, the above issues were not listed in the logbook between the dates 6/30/2020 to the last entry on 8/5/2020.</p> <p>On 8/12/2020 at 11:17 a.m., the shower rooms on the ^{NJSA 47 1A-1 reasona} were inspected accompanied by the Director of Nursing (DON). Shower room #1 and Shower room #2 both had a buildup of brown/black debris on the tiles. Shower room #1; the brown debris was a foot and a half up the wall from the floor and the debris also covered the decorative tile trim on the wall. Shower room #2; had brown debris on the wall directly under the shower head approximately 3 feet by 3 feet</p>	F 584	<p>disrepair throughout the facility can potentially cause injury to residents and staff. Cleanliness of the facility is necessary for infection control.</p> <p>3. On 8/13/2020 the Corporate Regional Director and the Administrator in-serviced the Maintenance Director, Housekeeping Director and Nursing Supervisor on the policies for maintaining a homelike environment and disinfecting the residents rooms as well as the importance of keeping the facility safe, sanitary, orderly and comfortable for each resident. All staff were in-serviced on the importance of writing in the log-books located at the nurse's station to report any issues to the Maintenance and Housekeeping Directors.</p> <p>4. The Administrator will conduct daily rounds with the Maintenance Director, Housekeeping Director as well as the Nursing Supervisor. The log-books at the nurse's station will be checked daily by the Maintenance Director, Housekeeping Director, or Nursing Supervisor and each entry will be signed off when the work is completed. All findings will be reviewed at the Quality Assurance Meeting x 3 quarters.</p>		

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F 584	<p>Continued From page 3</p> <p>up the wall from the floor. During the tour the DON stated it looked like mold and both shower rooms needed to be cleaned.</p> <p>During an interview on 8/12/2020 at 11:41 a.m., the Maintenance Director (MD) reported he makes rounds throughout the whole building every morning and he checks the logbooks for new issues.</p> <p>Review of the Facility policy titled "Home Like Environment," with a review date of 8/2020, revealed the following under "Intent:" It is the policy of the facility to provide care and services in such a manner to acknowledge and respect resident rights.... It is also the policy of the facility to accommodate the needs and preferences of the residents that are essential to creating an individualized, home-like environment.</p> <p>Review of the Facility policy titled "Cleaning and Disinfecting Resident's Rooms," with a revised date of August 2013, listed under "Purpose," The purpose of this procedure is to provide guidelines for cleaning and disinfecting resident's rooms. Under "General Guidelines," section 1. Housekeeping surfaces (e.g., floors, tabletops) will be cleaned on a regular basis, when spills occur, and when these surfaces are visibly soiled. 2. Environmental surfaces will be disinfected (or cleaned) on a regular basis (e.g., daily, three times per week) and when surfaces are visibly soiled.</p> <p>N.J.A.C. 8:39-4.1 a (11)</p>	F 584			